

Delta Dental of Kentucky Accessing Online Benefits

Stay informed about your dental benefits with Member Portal



Stay current on your dental benefits with Delta Dental's easy-to-use Member Portal.

This secure online tool is designed to give you 24/7 access to important information regarding your dental benefits, including:

- Eligibility information
- Current benefits information (such as how much of your yearly benefit has been used to date)
- Specific claims information, including what has been approved and when it was paid

The site also allows you to sign up for electronic delivery of Explanation of Benefits (EOB) statements, print claim forms and identification cards, and browse oral health information.

All users must first register to gain access to the Member Portal. Privacy of your online benefit information is assured through highly secure encryption technology.

Get started today

To start taking advantage of this innovative tool, follow these simple steps:

- 1. Visit www.memberportal.com.
- 2. Select "Sign Up" on the home page.
- 3. Complete the required fields under "Validate Membership" and click "Create Account." NOTE: You will need the subscriber's (the person whose name is on the benefit package) member ID. In many cases, the member ID is the same as the subscriber's Social Security number.
- 4. Complete required fields and follow the on-screen instructions.
- 5. Return to the home screen and log in using the unique username and password you created.

If you need further assistance, contact Member Portal support at 866-356-0301.

Mobile App - Delta Dental's mobile app provides the ability to search for a Delta Dental Premier[®] or Delta Dental PPO[™] dentist in your area, check your claims and coverage information on the go, get estimated cost ranges for common dental services, and access a mobile ID card that you can show your dental office.

Delta Dental of Kentucky | ky.deltadental.com | 800-955-2030

Delta Dental of Kentucky has provided more than \$20 million to Non-profits across Kentucky since 2003. *Registered Mark of Delta Dental Plans Association